Buckinghamshire SEND Survey 2023



Data Tables

Survey and responses

Zoho Survey logged 1,190 visits to the survey and 277 responses. This included:

- 3 who lived outside Bucks, and
- 2 whose child with SEND was 26 or over.

This leaves 272 respondents whose data is included. None was asked all the questions, and some didn't answer all the questions that they were asked, so the number of responses for each question varies. Answers with fewer than 1% are shown with a *

Background:

Table 1. Age of child with SEND on last birthday.

Base: All	(272) %
4 years or younger	8
5-12 years	64
13-16 years	19
17-18 years	4
19-25 years	3

Table 2. Does your child have an EHCP?

Base: All	2021	2022	2023
	(454)	(263)	(199)
	%	%	%
No, never had one	17	19	31
No, a request was made in previous year, but LA	2	2	3
refused to assess			
No, but have applied and assessment is ongoing	5	4	5
No, assessment was carried out in last 12	1	*	*
months, then LA decided not to issue an EHCP			
Yes, has had an EHCP for 12 months or less	13	11	17
Yes, has had an EHCP for more than 12 months	59	62	42
No, EHCP ceased during last 12 months	1	*	*
No, EHCP ceased during more than 12 months	-	-	1
ago			
Don't know	2	1	2

 Table 3.
 Age range of educational settings

Base: All	(210) %
None – child under 5, not started yet	1
Pre-school or nursery	*
Infant school	2
Combined primary school or Primary PRU	49
Junior school	10
Secondary school or Secondary PRU	29
Further education college	1
None – at home waiting for a place	2
None – child has finished school or college	2
None – tutoring paid for by LA	2
None – home schooled	2
Other (age range not specified)	4

Table 4. Type of schools

Base: Those attending:	An infant, junior or combined primary school or Primary PRU (128) %	A Secondary school or Secondary PRU (60) %	Any school (188) %
Mainstream	84	57	75
Community special school	8	30	15
An ARP	6	3	5
Independent special school	*	8	3
Independent school	2	2	2
PRU	0	0	0

Table 5. Location of schools

Base: Those attending:	An infant, junior or combined primary school or Primary PRU (126) %	A Secondary school or Secondary PRU (51) %	Any school (249) %
In Buckinghamshire	98	84	94
Outside Bucks (or	2	16	6
in Milton Keynes)			

Table 6. Patterns of boarding at schools

Base: Those attending a Secondary school or	(60)
Secondary PRU	%
No	99
Yes, every night during term time	0
Yes, 1-2 nights each week	0
Yes, 3-5 nights each week	*
Yes, every night during the year	0

Table 7. Type of colleges

Base: Those attending a Further education	(3)
college	Nos.
Further education college	1
Further education specialist college	2

Table 8. Location of colleges

Base: Those attending a Further education	(3)
college	Nos.
In Buckinghamshire	0
Outside Bucks (or in Milton Keynes)	3

Table 9. Patterns of boarding at colleges

Base: Those attending a Further education	(3)
college	Nos.
No	2
Yes, every night during term time	0
Yes, every night during the year	1
Yes, 1-2 nights each week	0
Yes, 3-5 nights each week	0

Table 10. Home-to-school Transport

Base:	All (204)
	%
Walks alone or with school friends	3
Walks with a parent, carer or other adult	25
Cycles (or scoots) on their own or with friends	0
Cycles (or scoots) with a parent, carer or other adult	2
Uses public transport on their own or with friends	2
Uses public transport with a parent, carer or other adult	3
Uses a school bus available to all eligible children	5
In transport provided by the LA for my child	12
Travels in a private car (of a family member/carer/ friend) with a personal transport budget or mileage allowance provided by the council	14
Travels in a private car (of a family member/carer/friend) with no financial support	31
Other	2

 Table 11.
 Disagreements with Buckinghamshire Council

Base: Those still in education (with or without	2021	2022	2023
EHCP, with or without SEN Support plan)	(410)	(231)	(168)
	%	%	%
We have had no disagreements	69	62	63
I had disagreements but let them drop without	9	11	9
using any of the methods above			
Informal dispute resolution via the SEND	13	13	11
Resolutions team			
Formal complaint	6	19	13
Dispute Resolution hosted by Global Mediation		*	3
Mediation hosted by Global Mediation	7	2	4
First Tier SEND Tribunal	5	10	10
Local Government Ombudsman	3	4	4

Note: This question was broken into several parts in 2021 so the data may not be comparable.

Table 12. Ethnicity

Base: All	2021	2022	2023
	(375)	(215)	(154)
	%	%	%
White - English, Welsh, Scottish, Northern Irish or	81	76	76
British			
White – Irish	*	0	0
White - Gypsy / Roma	*	*	0
White - Any other white background	5	4	7
Mixed - White & Black Caribbean	2	2	3
Mixed - White & Black African	*	*	*
Mixed - White & Asian	1	2	*
Mixed - Any other mixed or multiple ethnic	2	1	*
background			
Asian or Asian British – Indian	2	3	1
Asian or Asian British – Pakistani	2	2	1
Asian or Asian British - Bangladeshi			*
Asian or Asian British – Chinese	*	*	1
Asian or Asian British - Any Other Asian Background	1	2	*
Black or Black British – African	1	1	3
Black or Black British - Caribbean		*	2
Black or Black British - Any other black background	1	*	0
Any other ethnic group	2	2	2

Seeking support

Table 13. Support for my child's SEN was first discussed...

Base: All	(216)
	%
Before 2022	80
During 2022	11
Since the end of 2022	3
This has never been discussed	6

Table 14. Has your child started, changed or left school since you first asked for support?

Base: Those where support for child's SEN was	(23)
first discussed during 2022	%
No	0
Yes	100

Table 15. Did you know what to do to get extra support for your child?

Base: Those where support for child's SEN	2021	2022	2023
was first discussed during 2022	(77)	(31)	(23)
	%	%	%
1 – I had no idea what to do	29	42	52
2	13	10	9
3	27	10	13
4	10	23	17
5 – I knew exactly what to do	18	16	9
I can't remember	3	0	0
Average rating (excluding "can't remember")	2.59	2.76	1.9

Table 16. Did you receive help or advice about how to get support for your child from any of these people?

Base: Those where support for child's SEN	2021	2022	2023
was first discussed during 2022	(77)	(31)	(23)
	%	%	%
My child's school, college or nursery	53	42	35
A paediatrician	17	29	4
Friends or family	22	26	39
An educational psychologist	16	26	17
Our GP	14	26	13
Another healthcare professional	16	23	9
SEND IAS Service	22	16	26
Our social worker	13	16	4
Didn't receive help or advice from anyone	13	13	22
Another charity	3	13	0
Someone from the Integrated SEND Service	14	10	13
IPSEA	3	0	9
The Local Offer online resources	Not asked	Not asked	4

Bucks Local Offer

Table 17. Which of the following best describes what you know about the Buckinghamshire 'Local Offer'?

Base: All	2021	2022	2023
	(462)	(269)	(209)
	%	%	%
Never heard of it	44	34	42
Heard of it but never used it	33	41	29
Used it one or two times	17	16	20
Used it three times or more	6	9	9

Table 18. How helpful was the information in the Buckinghamshire Local Offer?

Base: Those who, after prompting, report	2021	2022	2023
having used the Local Offer 1 or more times	(109)	(145)	(107)
	%	%	%
Haven't used it	1	N/A	N/A
1 - Not helpful at all	9	19	22
2	20	28	29
3	35	37	30
4	25	12	10
5 – Very helpful	10	4	8
Average Rating	3.07	2.54	2.53

Note: This question changed slightly from 2021 to 2022 to include a prompt that the Local Offer web pages are on the Family Information Services website.

SENDIAS Service

Table 19. Did you make use of Buckinghamshire's SEND Information, Advice and Support (SENDIAS) Service during 2022?

Base: All	(206)
	%
Never heard of SENDIAS	29
Heard of SENDIAS but didn't use it in 2022	35
Looked at the SENDIAS web pages	11
Had some information, advice or support from SENDIAS via email or telephone	26
Was supported by SENDIAS in a dispute with the local authority	7

This is a new question for 2023.

Table 20. Overall, how would you rate the service offered by SENDIAS?

Base: Those that had used SENDIAS during 2022	(74)
	%
1 – Not helpful at all	7
2	7
3	28
4	20
5 – Very Helpful	38
Average rating (excluding "can't remember")	3.8

This is a new question for 2023.

Schools

Table 21. Do you feel your child with SEND is welcome at his or her preschool, school or college?

Table 21A	2021	2022	2023
Base: All	(464)	(286)	(204)
	%	%	%
Yes	88	77	77
No	5	15	13
Don't know	6	8	9

Table 21B	2022	2023
Base: Those attending mainstream schools	(157)	(141)
	%	
Yes	70	76
No	20	14
Don't know	10	10

Table 21C	2022	2023
Base: Those attending special schools, ARPs	(119)	(46)
or PRUs	%	%
Yes	91	89
No	6	7
Don't know	3	4

Table 22. Does your child enjoy his or her pre-school, nursery, school or college?

Table 22A	2021	2022	2023
Base: All	(464)	(286)	(202)
	%	%	%
1 – Never	3	3	10
2	3	7	14
3	27	28	23
4	30	29	33
5 – All the time	36	28	20
Don't know	2	4	1
Average Rating (excluding "don't know")	3.94	3.76	3.39

Table 22B		2023
Base: Those attending the following school		Proportion who responded 4 or 5 to
types		"Does your child enjoy his or her pre-
		school, nursery, school or college?"
		%
Mainstream	(139)	46
ARP	(10)	50
Special	(36)	81

Table 23. Overall, how well does the pre-school, nursery, school or college support your child's SEN?

Table 23 A	2021	2022	2023
Base: All	(462)	(280)	(204)
	%	%	%
1 – Not at all well	5	10	10
2	10	9	15
3	19	22	26
4	20	24	20
5 – Very well	45	34	28
Don't know	2	2	*
Average Rating (excluding "don't know")	3.94	3.76	3.39

Table 23 B		2023
Base: Those attending the following school types		Proportion who responded 4 or 5 to
		"Overall, how well does the pre-school,
		nursery, school or college support your
		child's SEN?"
		%
Mainstream	(139)	39
ARP	(10)	60
Special	(36)	78

Table 24. Does your child regularly miss days of schooling because of their physical or mental health (other than typical short-term illnesses or scheduled medical appointments)? If so, how many days of scheduled school does your child typically miss?

Base: All	2022	2023
	(280)	(202)
	%	%
None: My child normally attends every day	63	69
My child typically misses a few days each	26	19
term		
My child typically misses about one day per	4	2
week		
My child typically misses several days per	1	3
week		
My child rarely attends school	5	7

Table 25. Does your child's school arrange for your child to be taught at home on days when your child does not attend school?

Base: All (optional question)	2022 (107)	2023 (107)
	%	%
Yes – always	7	8
Yes – sometimes	21	8
No	72	84

Table 26. If suitable places were available at no cost to your family, do you think that boarding (staying overnight) at school or college some or all the time would be appropriate for your child?

Base: Those that answered "no" to "does your child board at school" (or college)	2023
	(168)
	%
No, definitely not	65
Perhaps in the future	13
Possibly, we would have to learn more	11
Yes, when our child is older	1
Yes	10

Table 27. What do you expect would be the benefits of your child staying overnight at school or college? Please tick as many as apply.

Base: Those that answered "no" to "does your child board at school" (or	2023
college), and did not answer "no- definitely not" to "do you think that boarding	(59)
would be appropriate for your child"	%
Development of personal independence and life skills	88
Opportunities to learn social skills in a supportive environment	73
Opportunities for learning outside normal school hours	69
Giving your child a peer group to play with outside school hours	69
Ability to access after-school activities, clubs and sports	63
It would provide respite for the family	53
Removing the stress of transition and travel so your child is more ready to learn	39
in the morning	
Consistent reinforcement during all waking hours of what is learned during the	37
school day	
It would allow my child to attend a school more suited to their needs at a greater	37
distance from home	
The availability of specialist care and medical expertise	29

Table 28. How frequently do you think it would be appropriate for your child to stay at school or college?

Base: Those that answered "no" to "does your child board at school" (or	2023
college), and did not answer "no- definitely not" to "do you think that boarding	(59)
would be appropriate for your child"	%
One or two nights each week	51
Three, four or five nights each week	31
Yes, every night during term time	7
Yes, every night during the year	0
Other pattern of stays (please specify)	12

Table 29. What are the benefits of your child staying overnight at school or college?

Base: Those that answered "yes" to "does your child board at school" (or	2023
college),	(6)
	%
Development of personal independence and life skills	50
Opportunities to learn social skills in a supportive environment	33
Opportunities for learning outside normal school hours	33
Giving your child a peer group to play with outside school hours	33
Ability to access after-school activities, clubs and sports	33
It would provide respite for the family	33
Removing the stress of transition and travel so your child is more ready to learn	33
in the morning	
Consistent reinforcement during all waking hours of what is learned during the	50
school day	
It would allow my child to attend a school more suited to their needs at a greater	50
distance from home	
The availability of specialist care and medical expertise	50
None	33
Other	33

SEN Co-ordinators

Table 30. Do you know who the SENCo is at your child's setting?

Base: Children attending a mainstream preschool, nursery, school or colleges	2021 (293)	2022 (181)	2023 (158)
	%	%	%
Yes	83	87	85
No	7	6	7
Not sure	10	8	8

Table 31. During 2022, how often did you meet with the SENCo?

Base: Those who know who SENCo is and	2021	2022	2023
those who are not sure	(267)	(165)	(148)
	%	%	%
Never	32	21	21
Once	29	29	29
Two or three times	19	26	29
More than three times	20	24	20
Don't know / can't remember	Not asked	Not asked	1

Table 32. How well does the SENCo understand the SEN of your child?

Base: Those who know who SENCo is and	2021	2022	2023
those who are not sure	(267)	(165)	(148)
	%	%	%
1 – Not at all well	10	15	18
2	8	8	12
3 – Neutral	19	15	25
4	22	24	18
5 – Very well	32	33	24
Don't know	7	5	3
Average Rating (excluding "don't know")	3.64	3.55	3.19

Table 33. Overall, how effective is the SENCo?

Base: Those who know who SENCo is and	2021	2022	2023
those who are not sure	(267)	(165)	(148)
	%	%	%
1 – Not at all effective	12	15	20
2	8	12	23
3 – Neutral	22	19	15
4	26	25	20
5 – Very effective	25	24	18
Don't know	7	5	5
Average Rating (excluding "don't know")	3.47	3.33	2.93

Table 34. Is the SENCo a good source of information about help available outside school?

Base: Those who know who SENCo is and	2023
those who are not sure	(158)
	%
1 – Not at all effective	35
2	20
3 – Neutral	17
4	15
5 – Very effective	9
Don't know	3

SEN Support Plans

Table 35. Does your child have an 'SEN Support Plan'?

Base: Those with no EHCP and in education	2021	2022	2023
(excluding those whose EHCP ceased and at	(123)	(70)	(78)
school without any support)	%	%	%
Yes	59	69	64
No	22	21	23
Don't know	20	10	13

Table 36. When did your child receive his or her first SEN Support Plan?

Base: Those with SEN Support Plan	2021	2022	2023
	(72)	(47)	(50)
	%	%	%
More than a year ago	69	72	72
During 2022	31	28	28

Table 37. Who first suggested a SEN Support Plan for your child?

Base: Those with SEN Support Plan new in	2023
2022	(14)
	%
Self (parent/ carer)	29
Teacher/ college tutor	36
Pre-school/ school/ college SENCo or	29
Inclusion Lead	
Other school staff	7
Other	

Table 38. How well do you feel the SEN Support Plan supports your child?

Base: Those with SEN Support Plan	2021	2022	2023
	(72)	(47)	(50)
	%		%
It is not helpful at all	15	21	14
It is giving my child some support, but not	69	68	66
enough			
It is giving my child the right support to	15	11	20
meet his or her needs completely			

EHC Assessments and First Plans

Table 39. When you decided to request the EHC needs assessment, did you know what to do?

Base: Requested an EHC Needs Assessment during	2021	2022	2023
2022	(94)	(44)	(43)
	%	%	%
1 – Had no idea what to do	38	30	30
2	5	9	14
3	17	20	16
4	22	7	7
5 – Knew exactly what to do	13	25	23
I didn't request the assessment	4	9	9
Average Rating (excluding "don't know")	2.65	2.87	2.77

Table 40. Some people offer help and advice about how the EHC needs assessment process works. Which, if any, of these helped you to understand the process?

Base: Requested an EHC Needs Assessment	2021	2022	2023
during 2022	(94)	(44)	(43)
	%	%	%
SEND IAS Service	41	25	26
My child's school, college or nursery	43	52	44
Friends or family	31	25	30
IPSEA	18	11	28
An educational psychologist	13	14	16
Someone from the Integrated SEND Service	7	2	9
A paediatrician	7	14	5
Our GP	2	5	0
Another healthcare professional	28	5	9
Our social worker	5	7	0
FACT Bucks	2	2	0
Another charity	4	2	5
Other†	18	7	16
Didn't receive help or advice from anyone	10	14	9

[†]Including Facebook, family support service, Witherslack group webinars, SLT, SPACE Hertfordshire

Table 41. Were you asked for your views at the start of the assessment process?

Base: EHC Need Assessment carried out or completed in 2022	2021 (57)	2022 (29)	2023 (43)
	%	%	%
Yes	74	72	67
No	19	14	16
Don't know/ can't remember	7	14	16

Table 42. Did any professionals assess your child's needs?

Base: Base: EHC Need Assessment carried out or completed in 2022	2021 (58) %	2022 (29) %	2023 (43) %
Yes	95	86	81
No	5	10	9
Don't know/ can't remember	0	3	9

Table 43. Were you given the opportunity to review professionals' reports before the decision was made as to whether or not a plan would be issued?

Base: EHC Need Assessment carried out or	2021	2022	2023
completed in 2022	(58)	(29)	(35)
	%	%	%
Yes – all of them	43	48	31
Some of them	24	28	31
No	31	24	26
Don't know/ can't remember	2	0	11

Table 44. Did you pay for any reports to contribute to the assessment?

Base: EHC Need Assessment carried out or	2021	2022	2023
completed in 2022	(58)	(29)	(43)
	%	%	%
Yes	43	31	47
No	57	69	53

Table 45. Which of the following best describes how you contributed to the wording of the EHCP?

Base: Those with EHCP for 12 months or less	2021	2022	2023
	(54)	(28)	(32)
	%	%	%
The EHCP was written by others and presented to me as a finished document	26	7	16
I was asked if I had any comments on a completed EHCP	20	14	19
I was offered the chance to contribute to the EHCP but I didn't	0	4	0
I was asked for my views of a draft of the EHCP	30	32	38
I was asked for my views before the EHCP was written	9	14	13
I helped draft the EHCP	9	18	6
I attended a co-production meeting to help draft the EHCP	6	11	9

Table 46. How much was your child involved in drafting the EHCP?

Base: Those with EHCP for 12 months or less	2021	2022	2023
	(54)	(28)	(32)
	%	%	%
Not at all	61	64	41%
A small amount but could have contributed more	17	14	13%
About right	22	21	34%
Too much	0	0	3%
Don't know	N/A	N/A	9%

Table 47. How would you describe the EHC Coordinator who wrote the EHCP?

Base: Those with EHCP for	2021		2022		2021 2022			23
12 months or less	(5	(54)		(28)		52)		
	Agree [†]	Disagree [‡]	Agree [†]	Disagree [‡]	Agree [†]	Disagree [‡]		
	%	%	%	%	%	%		
They kept in touch well	29	54	18	61	28	56		
They were knowledgeable	31	35	25	43	38	38		
They were helpful	32	39	25	50	31	44		

[†] Agree or Strongly Agree

Table 48. Which one of the following best describes how suggestions you made about the EHCP were handled?

Base: Those with EHCP for 12 months or less	2021	2022	2023
	(54)	(28)	(32)
	%	%	%
All my suggestions were incorporated in the EHCP	37	36	31
Some of my suggestions were NOT incorporated	33	25	9
but those were discussed with me so I understood			
why			
Some of my suggestions were ignored or changed	13	21	22
without explanation			
Most or all of my suggestions were ignored or	17	18	19
changed without explanation			
I didn't make any suggestions			9
Don't know			9

[‡] Disagree or Strongly Disagree

EHC Plan Annual Reviews

Table 49. How long ago was your child's most recent Annual Review meeting?

Base: Those with EHCP for more than 12 months	2021	2022	2023
	(266)	(161)	(75)
	%	%	%
Haven't had an annual review yet	6	2	5
More than 12 months ago	12	14	11
Within the last 12 months	82	83	84

Table 50. Who attended the most recent annual review meeting?

Base: Those with EHCP for more than 12 months	2021	2022	2023
and annual review within the last 12 months	(208)	(134)	(63)
	%	%	%
You	86	94	95
School SENCo	48	64	65
Class teacher, form tutor or head of year	66	59	51
Your child	25	33	32
Teaching assistant/ LSA who works with your child	25	30	24
Speech and Language Therapist	32	27	32
EHC Coordinator from Buckinghamshire Council	20	23	19
Headteacher	25	19	25
Specialist teacher from county ST team	15	18	14
Occupational Therapist	20	15	22
Social worker	13	12	13
Friend, family member or personal supporter	9	8	6
An educational psychologist	0	3	5
An adviser from the SEND IAS Service	0	*	0
Other†	17	0	25
Physiotherapist	4	0	3
A paediatrician	0	0	0
Don't know/ can't remember	3	*	0

[†] Other responses in 2023 included: teacher from previous school, private specialist teacher, advocate, exclusions officer, CAMHS

Table 51. How well did you feel that you understood the purpose of the meeting and what was said?

Base: Those with EHCP for more than 12 months	2021	2022	2023
and annual review within the last 12 months	(208)	(134)	(63)
	%	%	%
1 - Not at all well	1	*	2
2	4	4	8
3	10	16	1
4	23	22	22
5 – Very well	62	58	57
Average Rating	4.41	4.34	4.38

Table 52. How much of an effort was made to listen to the views of your child?

Base: Those with EHCP for more than 12 months	2021	2022	2023
and annual review within the last 12 months	(208)	(134)	(63)
	%	%	%
1 – No effort at all	6	8	6
2	3	10	13
3	19	23	24
4	23	25	24
5 – Every possible effort	50	34	33
Average Rating	4.07	3.67	3.65

Table 53. Were any changes to the EHCP agreed at the annual review meeting?

Base: Those with EHCP for more than 12 months	2021	2022	2023
and annual review within the last 12 months	(208)	(134)	(63)
	%	%	%
Yes, and the revised EHCP has since been issued by	40	27	43
the council			
Yes, but the revised EHCP has not yet been issued	45	54	41
No – the EHCP was left unchanged	11	13	13
Don't know	4	6	3

Table 54. Were your suggestions for changes to the EHCP included in the final version?

Base: Those with EHCP for more than 12 months	2021	2022	2023
and annual review within the last 12 months	(208)	(134)	(63)
	%	%	%
1 – Not at all	10	14	11
2	6	4	8
3	10	15	8
4	21	19	24
5 – Completely	41	29	24
I made no suggestions	12	19	25

Table 55. During the annual review, did you do the following?

Base: Those with EHCP for more than 12 months and annual review within the last 12 months	2023 (32)	
	Yes	No
	%	%
look at your child's achievements since their previous annual review	71	29
set interim targets to be achieved before the next annual review	41	59
talk about your child's progress towards their outcomes?	70	30
decide whether the outcomes remain appropriate?	76	24
discuss the health provision made for your child	37	63
discuss the social care provision being made for your child	27	73

This question was not asked in 2022.

Personal budgets for education

Table 56. Which best describes your knowledge of personal budgets for education?

Base: Those with EHCP	2021	2022	2023
	(308)	(187)	(98)
	%	%	%
Never heard of them	24	19	11
Heard of them but don't know enough to work out	57	59	56
if relevant or a good idea for my child			
Know enough to consider them	19	22	33

Table 57. In the last 12 months have you requested or been asked if you'd like a personal budget for education?

Base: Those with EHCP	2021	2022	2023
	(308)	(187)	(98)
	%	%	%
Have never requested or been asked about	80	79	61
personal budgets			
Was asked if I wanted one but declined	13	9	23
Was asked if I wanted one and accepted	2	2	0
Requested one but the request was rejected	4	8	10
Requested one and received it	2	2	5

EHC Plans Generally

Table 58. Does the plan give an accurate picture of your child's strengths and needs?

Base: Those with EHCP	2021	2022	2023
	(292)	(171)	(101)
	%	%	%
Yes	43	35	35
Mostly	45	45	44
No	10	19	22
Not sure	3	1	0

Table 59. Who chose what the outcomes should be for your child on their EHC plan?

Base: Those with EHCP	2021	2022	2023
	(292)	(171)	(101)
	%	%	%
I and/or my child chose all the outcomes	4	4	6
I and/or my child chose some outcomes but others	49	42	37
were suggested by professionals			
All the outcomes were suggested by the	41	51	54
professionals			
Not sure	5	1	3

Table 60. In general, how would you describe the outcomes for your child in their EHCP?

Base: Those with EHCP	20 (29		20 (17			023 01)
	9	•	9	•	-	%
Realistic/ Achievable	41		39		25	
Idealistic		10		13		14
Suitable/ Relevant	57		50		31	
Pointless		6		11		23
Specific	28		31		18	
Vague		19		26		32
Positive	42		37		28	
Negative		3		5		5
Measurable	30		26		20	
Not measurable		13		15		27
Deadlines are clear	13		14		10	
Open-ended		19		28		27

Other from 2023 survey: "confusing", "no expectations", "not neurodivergent affirming/ negative/ assumptive", "ableist".

Table 61. Do you think that Section F identifies the support your child requires to meet his/her educational needs and to achieve the agreed outcomes?

Base: Those with EHCP	2021	2022	2023
	(292)	(171)	(101)
	%	%	%
Yes	34	25	23
Mostly	41	46	36
No	17	22	37
Not sure	8	7	5

Table 62. Does the EHC plan correctly identify your child's health needs?

Base: Those with EHCP	2021	2022	2023
	(292)	(171)	(101)
	%	%	%
My child doesn't have any health needs as a result	16	20	20
of their SEN			
No – Section C is blank	6	12	13
No – needs are wrong	4	8	5
Partially	24	23	28
Yes	42	26	31
Not sure/ Don't know	8	11	4

Table 63. Does the EHC plan set out detailed and specific healthcare provision in Section G to meet your child's needs?

Base: Those with EHCP	2021 (292)	2022 (171)	2023 (101)
	%	%	%
My child doesn't have any health needs as a result of their SEN	20	22	23
No – Section G is blank	13	19	18
No – provision is incorrect	3	9	10
Partially	20	18	18
Yes	28	19	19
Not sure/ Don't know	15	14	13

Table 64. Does the EHC plan correctly identify your child's social care needs?

Base: Those with EHCP	2021	2022	2023
	(292)	(171)	(101)
	%	%	%
My child doesn't have any social care needs as a	28	28	37
result of their SEN			
No – Section D is blank	14	17	21
No – needs are wrong	4	8	8
Partially	15	15	11
Yes	23	16	14
Not sure/ Don't know	16	16	10

Table 65. Which of these best describes the social care provision detailed in Sections H1 and H2 of the EHC plan?

Base: Those with EHCP	2021	2022	2023
	(292)	(171)	(292)
	%	%	%
My child does not require any social care support	32	35	46
Sections H1 and H2 are blank	16	18	19
Support is inappropriate	5	10	5
Support is appropriate but not enough	11	8	12
Support is good	15	13	4
Not sure/ Don't know	21	15	15

Note: Questions were also asked about ceasing EHC Plans but the numbers responding that their child's plan had been ceased during the year were too small to report.

Changing schools

Among those who are still in education (with or without EHCP, with or without SEN Support plan), 18% (2021 - 24%, 2022 – 26%) have started at a new school or college in the last 12 months.

Table 66. Before you started looking into school availability, what type of school or college were you hoping that your child would move to?

Base: Those who have started at a new school/	2021	2022	2023
college in the last 12 months	(99)	(62)	(31)
	%	%	%
I had no preference for type of school/ college	4	5	6
A mainstream school/ college	37	31	52
An ARP or within a mainstream school	8	11	3
A special school/ specialist college	51	53	26
Other (please specify)	N/A	N/A	13

Other included "small setting"

Table 67. How easy was it to find out about suitable schools/colleges?

Base: Those who have started at a new school/	2021	2022	2023
college in the last 12 months	(99)	(62)	(31)
	%	%	%
1 – Very difficult	27	29	19
2	8	12	10
3	25	18	19
4	17	16	32
5 – Very easy	18	10	16
I didn't need any information	4	8	3
Average Rating (excluding "I didn't need any information")	2.91	2.6	3.17

Table 68. What did you choose as your first-choice school or college?

Base: Those who have started at a new school/	2021	2022	2023
college in the last 12 months	(99)	(62)	(31)
	%	%	%
A mainstream school/ college	45	39	55
An ARP within a mainstream school	8	6	3
A special school/ specialist college	43	53	32
Home-schooling	3	2	0
I wasn't asked			10

Table 69. How suitable did you think your first choice was for your child?

Base: Those who have started at a new school/	2021	2022	2023
college in the last 12 months	(99)	(62)	(31)
	%	%	%
1 – Not at all suitable	7	5	3
2	4	10	3
3	17	8	10
4	23	16	19
5 – Very suitable	44	55	58
I didn't know	4	6	6
Average Rating (excluding "don't know")	3.98	4.13	4.35

Table 70. Was your child offered a place at your first choice of school/ college?

Base: Those who have started at a new school/	2021	2022	2023
college in the last 12 months	(99)	(62)	(31)
	%	%	%
Yes	78	68	71
No	22	32	29

Table 71. The place that was offered was at what type of school?

Base: Those who have started at a new school/	2021	2022	2023
college in the last 12 months but were not	(21)	(20)	(21)
offered a place at their first choice of	%	%	%
school/college			
Mainstream school/college	62	75	56
Special School/college	24	20	11
ARP	14	5	22
Other	N/A	N/A	11

Other "Moved myself"

Table 72. Suitability of school offered.

Base: Those who have started at a new school/	2021	2022	2023
college in the last 12 months but were not offered	(21)	(20)	(21)
a place at their first choice of school/college	%	%	%
1 – Not at all suitable	33	20	56
2	14	30	0
3	10	25	0
4	14	10	22
5 – Very suitable	19	10	11
I Don't Know		5	11
Average Rating (excluding "don't know")	2.69	2.58	2.24

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Table 73. Overall, how smoothly did the move go?

Base: Those who have started at a new school/	2021	2022	2023
college in the last 12 months	(97)	(62)	(97)
	%	%	%
1 – Not smoothly at all	18	27	19
2	7	3	3
3	26	24	23
4	24	19	29
5 – Very smoothly	26	26	26
Average Rating	3.33	3.14	3.40

Specialist Teaching and Educational Psychology Teams

Table 74. Has your child had any support from the Specialist Teaching Team during the last 12 months?

Base: All†	2021	2022	2023
	(96)	(62)	(169)
	%	%	%
Yes	35	42	21
No	65	58	79

[†] This was asked to only a subsection by mistake in previous years. The prior year data for this and the other STS and EP questions may therefore not be comparable with the current years'.

Table 75. What support has your child had from the Specialist Teaching team during the last 12 months? (Tick as many as apply)

Base: Those whose child had support from the	2021	2022	2023
Specialist Teaching Team during the last 12	(33)	(26)	(35)
months	%	%	%
A formal assessment and report	15	46	23
An informal assessment	4	12	23
One or more one-off sessions in school	7	31	31
Regular sessions in school	14	27	31
Training of classroom staff by the specialist teachers	10	31	29
Provision of resources for home use	5	15	11
Other	4	0	9

Table 76. How well do the Specialist Teachers understand the special educational needs of your child?

Base: Those whose child had support from the	2021	2022	2023
Specialist Teaching Team during the last 12	(33)	(26)	(35)
months	%	%	%
1 – Not at all well	0	8	0
2	3	12	14
3	12	12	11
4	21	17	26
5 – Very well	58	46	43
Don't know	6	4	6
Average Rating (excluding "don't know")	4.43	3.85	4.04

Table 77. How much has the support from the Specialist Teachers helped your child?

Base: Those whose child had support from the	2021	2022	2023
Specialist Teaching Team during the last 12	(33)	(26)	(35)
months	%	%	%
1 – Not at all	3	13	14
2	3	4	11
3	18	13	9
4	24	25	26
5 – Very much	48	38	31
Don't know	3	8	9
Average Rating (excluding "don't know")	4.16	3.76	3.54

Table 78. Has your child had any support from the Buckinghamshire Council educational psychology team during the last year?

Base: All	2021	2022	2023
	(95)	(57)	(169)
	%	%	%
No	72	72	79
Yes – as part of an EHC needs assessment	24	25	15
Yes – in preparation for an EHCP annual review	2	4	1
Yes – for another reason	2	0	5

Other reasons included: "advice session with SENCO", "meeting to discuss attendance", "To give support and explain to the school what support was needed",

Table 79. Paid for private Educational Psychologist during the last year?

Base: All	2021	2022	2023
	(95)	(60)	(167)
	%	%	%
Yes	14	17	13
No	86	83	87

Table 80. How well did the Educational Psychologist understand the special educational needs of your child?

Base: Those whose child had support from the	2022	2023
Educational Psychologist Team during the last 12	(19)	(34)
months	%	%
1 – Not at all well	11	3
2	11	9
3	16	9
4	42	32
5 – Very well	21	35
Don't know	0	12
Average Rating (excluding "don't know")	3.5	3.99

This question was not asked in 2021.

Table 81. How much has the support from the Educational Psychologist helped your child?

Base: Those whose child had support from the	2022	2023
Educational Psychologist Team during the last 12	(19)	(34)
months	%	%
1 – Not at all well	16	18
2	11	12
3	32	24
4	16	15
5 – Very well	21	15
Don't know	5	18
Average Rating (excluding "don't know")	3.16	2.96

This question was not asked in 2021.

Preparing for Adulthood

Table 82. Do you feel that at the last annual review there was...?

Base: Those with EHCP for more than 12 months	2021	2022	2023
and annual review within the last 12 months	(208)	(134)	(63)
	%	%	%
Enough of a focus on preparing for adulthood	26	19	13
Some discussion, but not enough of a focus on	29	33	25
preparing for adulthood			
No discussion at all about preparing for	45	48	62
adulthood			

Table 83. Has your child had advice from a careers adviser in the last year?

Base: Those whose child was 13 years or above	2022	2023
on their last birthday	(64)	(52)
	%	%
Yes	17	10
No	80	77
Don't know	3	13

No comparable data from 2021

Table 84. How confident are you that your child will receive appropriate education and/or training post 16?

Base: 2023: Those whose child is aged 5 and up	2021	2022	2023
2021 and 2022: Those whose child was 13-16	(105)	(64)	(157)
years on their last birthday	%	%	%
1 – Not at all	30	41	31
2	21	14	17
3	19	11	20
4	15	6	11
5 – Very Confident	12	17	7
Not thought that far ahead	2	8	13
Average Rating (excluding "don't know")	2.57	2.37	2.37

Table 85. At your child's last annual review, were options for housing for your child when they reach adulthood discussed?

Base: Those whose child was 13 years or above	2022	2023
on their last birthday	(62)	(52)
	%	%
Yes	5	6
No	87	83
Don't know	8	12

No comparable data from 2021

Table 86. How confident are you that your child will receive appropriate healthcare when they are too old for children's (paediatric) healthcare services?

Base: 2023: Those whose child is aged 5 and up	2022	2023
2021 and 2022: Those whose child was 13-16	(62)	(157)
years on their last birthday	%	%
1 – Not at all	42	39
2	10	17
3	15	17
4	13	10
5 – Very Confident	8	4
Not thought that far ahead	12	14
Average Rating (excluding "don't know")	2.26	2.11

No comparable data from 2021

Social care

Table 87. Does your child currently have a social worker?

Base: Those whose child was 0-18 years on their last birthday	2021 (384) %	2022 (222) %	2023 (166) %
Yes	14	12	14
No	86	87	85
Don't know	*	0	1

Table 88. Has your child had a Social Care assessment in the last year?

Base: Those whose child was 0-18 years on their	2021	2022	2023
last birthday	(384)	(222)	(166)
	%	%	%
No	82	86	90
Yes, but still waiting for the outcome of the	5	4	3
assessment			
Yes, happy with the outcome of the assessment	10	6	5
Yes, but not happy with the outcome of the	3	4	2
assessment			

Table 89. How many different social workers has your child had during the last 12 months.

Base: Those whose answered "yes" to "does your	2021	2022	2023
child currently have a social worker"	(54)	(27)	(22)
	%	%	%
None	7	7	14
One	37	19	55
Two	37	52	23
Three	15	22	5
Four or more	4	0	5

Table 90. Do you receive 'direct payments' from the council to buy care services?

Base: Those whose child was 0-18 years on their last birthday	2021 (384)	2022 (222)	2023 (166)
1300 211 01100 7	%	%	%
Yes	8	5	7
No	90	91	92
Don't know	2	3	1

Table 91. Did you receive any support at one of the Family Centres?

Base: Those whose child was 0-18 years on their last birthday	2023 (166)
last biltiliday	%
Yes, support available to all families	4
Yes, support for families of children with SEND	4
No	92
Don't know	1

New question for 2023

Short breaks

Table 92. Does your child attend any of the following?

Base: Those whose child was 0-18 years on their	2021	2022	2023
last birthday	(370)	(213)	(165)
	%	%	%
Overnight respite breaks at The Vines, Merryfield or	2	3	2
The Grove			
Daytime respite breaks at The Vines, Merryfield or	1	0	0
The Grove			
'Short Breaks' run by Bucks Activity Project	6	7	7
HAF (Holiday Activities and Food) SEND only clubs	N/A	N/A	4
HAF (Holiday Activities and Food) other (non-SEND	N/A	N/A	1
specific) clubs			
Buckinghamshire Community Childminding	*	0	0
Network			
Other clubs or activities targeted at children with	8	7	4
special educational needs or disabilities			
Other clubs or activities open to all children	10	9	6
('universal services') that your child attends without			
a parent/carer staying to support			
Other clubs or activities open to all children	5	7	8
('universal services') that your child attends with			
parent/carer support			
My child does not attend any of these options - I do	31	31	33
not want them to attend			
My child does not attend any of these options at the	47	45	45
moment but I would like them to attend			

Table 93. Does your child receive benefits-related free school meals?

Base: Those whose child attended HAF sessions	2023
	(7)
	%
Yes	57
No	43
Don't know	0

New question for 2023

Table 94. If Buckinghamshire Council were able to fund it, would you want your child to attend more sessions of...

Base: Those whose child was 0-18 years on their	2021	2022	2023
last birthday	(370)	(209)	(165)
	%	%	%
Overnight respite breaks	12	16	14
Full day respite breaks	25	24	22
'Short Breaks' (typically three hours) at the	32	30	24
weekend			
'Short Breaks' (typically three hours) during school	34	33	32
holidays			
HAF sessions (typically six hours including food)			27
during school holidays			
Weekday daytime sessions for pre-school children	3	4	4
Evening youth clubs for older children	32	33	33
No, I would not want my child to attend more	32	35	36
sessions			

Table 95. What support have you had to help your child make use of 'universal services'? This could be from your child's school, the council, social services or other organisations (such as Action for Children). Please tick all that apply

Base: Those whose child was 0-18 years on their	2021	2022	2023
last birthday	(375)	(217)	(165)
	%	%	%
Information (and 'signposting') to suitable activities	16	13	11
Personal assistants or carers to accompany the	4	2	2
child to the first few sessions until they have settled			
in			
Personal assistants or carers to accompany the	5	2	4
child to the sessions on an ongoing basis			
Training or other assistance provided to the	3	2	2
organisers of the activity to improve accessibility			
for your child			
I haven't had any help to make use of services	83	88	85

Healthcare

Table 96. Which, if any, of the following has your child used in the last year?

Base: All	2021	2022	2023
	(394)	(180)	(164)
	%	%	%
GP - general appointment	52	74	71
CAMHS (Child and Adolescent Mental Health	24	36	30
Service)			
Speech and Language Therapy - at school	38	46	28
Community Paediatrician	22	32	21
Occupational Therapy - at school	30	35	16
Occupational Therapy - privately funded	9	12	15
Speech and Language Therapy - privately funded	6	10	13
Priority Dental Service	10	12	12
Other (Please Specify)†	10	10	12
Speech and Language Therapy - via NHS	10	12	9
None	15	16	9
GP - Free Annual Health Check (a right of all	6	13	7
children aged 14 and over with a learning disability			
but sometimes offered to younger children)			
Community nurses team for children with a	6	5	7
learning disability			
Assessment for, or received equipment from, the	9	14	7
Community Occupational Therapy team			
Physiotherapy - at school	9	10	4
Physiotherapy - via NHS	9	6	4
Occupational Therapy - via NHS	11	7	4
Physiotherapy - privately funded	4	4	3

^{† &}quot;Other" included: Paediatric Audiology, Pain Clinic, NHS Ophthalmology, Orthoptics, ENT, Private Clinical Psychologist, Private Paediatrician, Hospital Paediatrician, Private GP, Neurologist, family dentist, community orthodontist, Healios via CAMHS

Table 97. According to the NHS, GPs focus on the health of the whole person combining physical, psychological and social aspects of care. Based on your experience with the GP in the past 12 months, how would your rate how the GP has treated the health of your child with SEND?

Base: Those with experience in past 12 months	2021	2022	2023
	(283)	(227)	(129)
	%	%	%
1 – Not at all well	13	20	13
2	10	15	23
3	22	24	30
4	23	18	19
5 – Very well	32	22	15
Average Rating	3.51	3.07	3.00

Support for parents and carers

Table 98. Generally speaking, do you feel physically and mentally fit and healthy enough to look after your child with SEN as well as you'd like?

Base: All	2021	2022	2023
	(390)	(224)	(163)
	%	%	%
1 – Not at all healthy enough	7	10	7
2	13	9	12
3	25	30	28
4	25	23	26
5 – Perfectly fit and healthy	29	28	28
Average Rating	3.57	3.50	3.55

Table 99. Generally speaking, do you have enough time to look after your child with SEN, to look after any other children and family members, and to look after yourself?

Base: All	2021	2022	2023
	(390)	(224)	(163)
	%	%	%
1 – Never enough time	21	26	21
2	17	15	17
3	23	28	26
4	24	18	26
5 – Plenty of time	15	13	10
Average Rating	2.95	2.77	2.87

Table 100. Have you used any of the following services provided by, or on behalf of, Buckinghamshire Council or the NHS in the last 12 months?

Base: All	2021	2022	2023
	(390)	(224)	(163)
	%	%	%
Carer support groups	12	8	14
Carer health checks at your GP	2	4	2
Practical advice on caring for your child	7	6	4
Financial advice on benefits	5	3	1

Table 101. If your child with SEND has brothers and/or sisters aged between six and sixteen have those children been offered support from Buckinghamshire Young Carers?

Base: Those with other children at home between	2021	2022	2023
6 and 16	(237)	(136)	(92)
	%	%	%
Other children have never been offered access to	68	68	67
Young Carers			
Other children were offered access to Young	13	10	9
Carers but chose not to go			
Other children went to Young Carers for a while	4	6	8
but stopped before 2022			
Other children went to Young Carers at least once	14	15	16
during 2022			

Conclusion

Table 102. Overall, is your child receiving the correct support for all his or her needs?

Base: All	2021 (386)	2022 (221)	2023 (161)
	%	%	%
Yes	36	33	23
No	44	54	60
Don't know	20	13	17

Table 103. Has this support improved in the last 12 months?

Base: All	2022	2023
	(220)	(161)
	%	%
Yes, the support that my child receives has	14	19
improved		
The support that my child receives has stayed about	55	46
the same		
No, the support that my child receives has	30	35
worsened		

This question was not asked in 2021